

# Doña Ana County

Doña Ana 2024

## Early Childhood Services-General Results

### About this Document

This document contains **general results related to Early Childhood Services** from the 100% Community Survey of Doña Ana County, NM, conducted between April and August 2024. The surveys were available in Spanish and English, online and on paper. The county organizers promoted the survey through personal contacts, community events, and locations providing services, such as medical and behavioral health centers and food distribution sites. The survey was also distributed through school district, city, and county outreach methods. An initial sample of 1338 survey responses were collected. After eliminating responses from those who did not consent, did not answer any service-related questions, or reported living in another county, the final sample consists of 1106 valid respondents (775 online and 331 on paper). **Another document contains the full General Results and in another we explore chi-square tests for possible differences in need and accessibility based on demographic measures.** All analyses were performed in SAS & SPSS.

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# Child-Related Services: Need & Accessibility

## Home Visiting Services Need

Have you ever needed home visiting services?	Count	Percent
Yes	253	40.8%
No	367	59.2%
Total number of respondents:	620	

## Home Visiting Services Quality

In general, how would you rate the quality of home visiting services your child has received?	Count	Percent
Very bad	5	2.0%
Bad	11	4.4%
Average	45	18.1%
Good	103	41.5%
Very good	79	31.9%
I don't know because I haven't been able to get this service	5	2.0%
Total number of respondents:	248	

## Home Visiting Services Accessibility

Have you ever had difficulties getting home visiting services for your child?	Count	Percent
Yes	76	31.0%
No	169	69.0%
Total number of respondents:	245	

## Home Visiting Services Specific Difficulties

What difficulties have you had getting home visiting services? (Select all that apply)	Count	Percent
Wait list is too long	18	24.7%
I can't find a quality provider	17	23.3%
I do not qualify	15	20.5%
It takes too long to get an appointment	15	20.5%
The times for the program don't fit my schedule	15	20.5%
I don't have time/I can't get off work	15	20.5%
I don't know where to get this service	14	19.2%
Costs too much	14	19.2%

I do not want strangers in my home	12	16.4%
They don't speak my language	11	15.1%
They don't speak my child's language	11	15.1%
Offices closed/hours limited	11	15.1%
No internet access	10	13.7%
I don't know much about this service	9	12.3%
Other, please explain:	4	5.5%
Total number of respondents:	73	

Other responses:

- Sometimes I don't have cellphone service
- I'm alone with my kids and I don't have no one to help me, my home is so messy
- I was able to get early childhood intervention and education classes with CYFD referral

## Parenting Classes Need

Have you ever needed parenting classes?	Count	Percent
Yes	196	31.4%
No	428	68.6%
Total number of respondents:	624	

## Parenting Classes Quality

In general, how would you rate the quality of parenting classes you have received?	Count	Percent
Very bad	4	2.1%
Bad	9	4.7%
Average	53	27.6%
Good	82	42.7%
Very good	37	19.3%
I don't know because I haven't been able to get this service	7	3.6%
Total number of respondents:	192	

## Parenting Classes Accessibility

Have you ever had difficulties getting parenting classes?	Count	Percent
Yes	74	39.4%
No	114	60.6%
Total number of respondents:	188	

## Parenting Classes Specific Difficulties

What difficulties have you had getting parenting classes? (Select all that apply)	Count	Percent
Registration occurs at a time I cannot go	23	31.5%

Classes are always full	21	28.8%
I don't know where to get this service	18	24.7%
Costs too much	18	24.7%
I don't have childcare during class time	17	23.3%
Wait list is too long	16	21.9%
I don't have reliable transportation	14	19.2%
It's too far to travel	14	19.2%
It takes too long to get an appointment	13	17.8%
I can't find a quality provider	12	16.4%
Offices closed/hours limited	9	12.3%
I don't know much about this service	9	12.3%
The times for the program don't fit my schedule	9	12.3%
They don't speak my language	8	11.0%
No internet access	8	11.0%
I don't have time/I can't get off work	7	9.6%
They don't speak my child's language	6	8.2%
Other, please explain:	2	2.7%
Total number of respondents:	73	

Other comments from respondents:

- There's no outreach efforts to provide information.
- There are hardly no parenting classes offered in Las Cruces.

## Preschool Services Need

Have you ever needed these preschool services?	Count	Percent
Yes	304	49.2%
No	314	50.8%
Total number of respondents:	618	

## Preschool Services Quality

In general, how would you rate the quality of preschool services your child has received?	Count	Percent
Very bad	3	1.0%
Bad	14	4.7%
Average	76	25.6%
Good	108	36.4%
Very good	89	30.0%
I don't know because I haven't been able to get this service	7	2.4%
Total number of respondents:	297	

## Preschool Services Accessibility

Have you ever had difficulties getting preschool services for your child?	Count	Percent
Yes	89	30.2%
No	206	69.8%
Total number of respondents:	295	

## Preschool Services Specific Difficulties

What difficulties have you had getting preschool services? (Select all that apply)	Count	Percent
I can't find a quality preschool provider	33	40.2%
Costs too much	23	28.0%
Wait list is too long	22	26.8%
It's too far to travel	19	23.2%
The times for the program do not fit my schedule	16	19.5%
Registration occurs at a time I can't go	16	19.5%
I don't have reliable transportation	12	14.6%
I am uncomfortable with someone I don't know watching my child	12	14.6%
They don't speak my child's language	9	11.0%
I don't know where to get this service	8	9.8%
Offices closed/hours limited	8	9.8%
They don't speak my language	7	8.5%
I don't know much about this service	6	7.3%
Other, please explain:	4	4.9%
No internet access	3	3.7%
Total number of respondents:	82	

Other comments from respondents about difficulties with getting preschool services:

- There were not enough spaces, classrooms or teachers for additional students. My child had to start PreK 2 months after it was supposed to initially begin.
- Qualifying factors are too high and are income based

## Childcare Services Need

Have you ever needed childcare services?	Count	Percent
Yes	276	44.8%
No	340	55.2%
Total number of respondents:	616	

## Childcare Services Quality

In general, how would you rate the quality of childcare services your child has received?	Count	Percent
Very bad	5	1.9%
Bad	15	5.6%
Average	77	28.7%
Good	100	37.3%
Very good	62	23.1%
I don't know because I haven't been able to get this service	9	3.4%
Total number of respondents:	268	

## Childcare Services Accessibility

Have you ever had difficulties getting childcare services for your child?	Count	Percent
Yes	113	41.9%
No	157	58.1%
Total number of respondents:	270	

## Childcare Services Specific Difficulties

What difficulties have you had getting childcare services? (Select all that apply)	Count	Percent
Costs too much	58	53.2%
I can't find a quality provider	39	35.8%
Wait list is too long	33	30.3%
I am uncomfortable with someone I don't know watching my child	29	26.6%
The times for the program do not fit my schedule	20	18.3%
I don't have reliable transportation	20	18.3%
Offices closed/hours limited	20	18.3%
Registration occurs at a time I can't go	18	16.5%
It's too far to travel	18	16.5%
They don't speak my language	15	13.8%
I don't know much about this service	14	12.8%
I don't know where to get this service	11	10.1%
They don't speak my child's language	7	6.4%
Other, please explain:	5	4.6%
Total number of respondents:	109	

Other comments from respondents about difficulties with childcare services:

- When i need childcare during on weekends or in the evenings if i wanted to take classes at night.
- Reported [Name] daycare facility to CYFD and they failed my child I cannot trust these facilities nor the system made to protect our children
- I was not able to continue daycare services for my daughter this summer.
- cost is very expensive; pay more for day care then housing :(

## Childcare Services Days/Times Needed

What times/days have you needed childcare for school, studying, or work?	Count	Percent
Full time weekdays	157	60.4%
Evenings	65	25.0%
Part time weekdays	61	23.5%
Weekends	56	21.5%
Drop in	21	8.1%
Other:	8	3.1%
Total number of respondents:	260	

Other:

- As-needed, charge by the hour
- Summer

## Received Childcare Assistance Subsidy

Have you ever received a childcare assistance subsidy (the program that pays for your child to receive free or reduced-price childcare) from Children, Youth and Families Department (CYFD)?	Count	Percent
Yes	151	57.4%
No	88	33.5%
I don't know	23	8.7%
Prefer not to answer	1	0.4%
Total number of respondents:	263	

## Reason for Not Receiving a Childcare Assistance Subsidy

Why haven't you received a childcare assistance subsidy (help paying for childcare)? (Select all that apply)	Count	Percent
I do not know about this program	32	37.6%
I was told I do not qualify	23	27.1%
I do not think I qualify	17	20.0%
I do not need it	9	10.6%
I do not need it because my child is already in a free program (e.g., Headstart, Jardín de los Niños, etc.)	8	9.4%
I am not in school	8	9.4%
I do not need it because I, a family member, friend, or neighbor, provide free or low-cost child care to my child	8	9.4%
My child is too old for child care	7	8.2%
I am not working	7	8.2%
I do not need it because the provider I use does not accept the subsidy	5	5.9%
Other, please specify:	4	4.7%
I do not need it because I can afford to pay the full cost of child care	3	3.5%
Total number of respondents:	85	

Other reasons given by respondents for not receiving a childcare assistance subsidy:

- At the time I couldn't work due to no childcare but if I worked I made too much money for childcare subsidy. I was coming out of a domestic violence situation and have no family or friends here in Las Cruces.

## Youth Mentor Services Need

Has your child ever needed youth mentor services?	Count	Percent
Yes	148	24.2%
No	390	63.7%
I don't know.	74	12.1%
Total number of respondents:	612	

## Youth Mentor Services Quality

In general, how would you rate the quality of youth mentor services your child has received?	Count	Percent
Very bad	6	4.1%
Bad	6	4.1%
Average	42	28.6%
Good	59	40.1%
Very good	28	19.0%
I don't know because I haven't been able to get this service	6	4.1%
Total number of respondents:	147	

## Youth Mentor Services Accessibility

Have you ever had difficulties getting youth mentor services for your child?	Count	Percent
Yes	76	52.8%
No	68	47.2%
Total number of respondents:	144	

## Youth Mentor Services Specific Difficulties

What difficulties have you had getting youth mentor services for your child? (Select all that apply)	Count	Percent
Wait list is too long	26	34.7%
Costs too much	23	30.7%
I feel uncomfortable when my child interacts with someone I don't know well	21	28.0%
The program is not right for my child	20	26.7%
I don't know where to get this service	16	21.3%
We don't have reliable transportation	12	16.0%

They don't speak my language	11	14.7%
Offices/schools closed	8	10.7%
They don't speak my child's language	7	9.3%
Other, please explain:	6	8.0%
No internet access	4	5.3%
Total number of respondents:	75	

Other comments from respondents about difficulties with getting youth mentor services:

- This service is not available in Chaparral, NM.
- The mento stopped showing up after two months and this hurt my daughter who was happy to have her.
- Service is not available to my child.
- No services provided in community schools.
- I was denied Big brother Big sister services because the mental health of kids needing services was too great
- Hours that the program starts or ends doesn't work with my work schedule. Before 8:00am and after 5:30pm in particular. There's strict time regulations where i can't leave at different times.

## Feelings About Family Support

### Feelings About Family Support

<b>Please tell us how much you agree/disagree with the following statement: - I have extended family support living near me that I can depend on (other family members and friends who help me and my family with child care, emotional support, etc.).</b>	<b>Count</b>	<b>Percent</b>
Strongly disagree	126	12.8%
Disagree	102	10.4%
Neither agree nor disagree	179	18.2%
Agree	377	38.3%
Strongly agree	201	20.4%
Total number of respondents:	985	